



Appendix A: Description of Cohorts

National Community College Comparison Cohort

Fall 2006 – Spring 2009

Total Institutions: 222 | Total Student Records: 181,145

AIB College of Business, IA
Adirondack Community College, NY
Alexandria Technical College, MN
Allen County Community College, KS
Anne Arundel Community College, MD
Appalachian Technical College, GA
Augusta Technical College, GA
Barton County Community College, KS
Bay Noc Community College, MI
Bismarck State College, ND
Blackhawk Technical College, WI
Brazosport College, TX
Brevard Community College, FL
Bristol Community College, MA
Brookdale Community College, NJ
Brookhaven College (DCCCD), TX
Bucks County Community College, PA
Burlington County College, NJ
Butler Community College, KS
Butler County Community College, PA
Calhoun Community College, AL
Canada College, CA
Cape Cod Community College, MA
Carl Sandburg College, IL
Carteret Community College, NC
Cascadia Community College, WA
Catawba Valley Community College, NC
Cedar Valley College (DCCCD), TX
Central Georgia Technical College, GA
Central Maine Community College, ME
Central New Mexico Community College, NM
Centralia College, WA
Century College, MN
Cerritos College, CA
Chandler-Gilbert Community College, AZ
Chippewa Valley Technical College, WI
Cincinnati State Technical and Community College, OH
Clark College, WA
Clark State Community College, OH
Clatsop Community College, OR
Cleveland State Community College, TN
Clinton Community College, IA
Cloud County Community College, KS
Coconino Community College, AZ
Coffeyville Community College, KS
Colby Community College, KS
College of Du Page, IL
College of Southern Nevada, NV
College of the Mainland, TX
Collin County Community College District, TX
Community College of Denver, CO
County College of Morris, NJ
Cuesta College, CA
Cuyahoga Community College, OH
Cypress College, CA
DeVry Institute of Technology Calgary, AB
Delgado Community College, LA
Delta College, MI
Eastern Arizona College, AZ
Eastern Iowa Community College District, IA
Eastern Maine Community College, ME
Eastern New Mexico University-Roswell, NM
Edison Community College, OH
El Centro College (DCCCD), TX
El Paso Community College, TX
Elgin Community College, IL
Estrella Mountain Community College, AZ
Flathead Valley Community College, MT
Flint Hills Technical College, KS
Florence-Darlington Technical College, SC
Florida Community College at Jacksonville, FL
Fort Scott Community College, KS
Fox Valley Technical College, WI
Galveston College, TX
Gateway Community College, AZ
Gateway Technical College, WI
Georgia Military College, GA
Glen Oaks Community College, MI
Glendale Community College, AZ
Gloucester County College, NJ
Griffin Technical College, GA
Gwinnett Technical College, GA
Harford Community College, MD
Heart of Georgia Technical College, GA
Heartland Community College, IL
Highland Community College, KS
Hinds Community College, MS
Horry-Georgetown Technical College, SC
Houston Community College, TX
Illinois Central College, IL
Illinois Valley Community College, IL
Independence Community College, KS

Jackson Community College, MI
Jefferson Community College, OH
Johnson County Community College, KS
Kansas City Kansas Community College, KS
Kaskaskia College, IL
Kennebec Valley Technical College, ME
Kilian Community College, SD
Lake Land College, IL
Lake Region State College, ND
Lake Superior College, MN
Lakeland College - Canada, AB
Lanier Technical College, GA
Laredo Community College, TX
Latter-Day Saints Business College, UT
Lincoln College-Normal (Midwest College of Cosmetology), IL
Lincoln Land Community College, IL
Little Priest Tribal College, NE
Lord Fairfax Community College, VA
Los Rios Community College, CA
Montana State University - Great Falls College of Technology, MT
Madison Area Technical College, WI
Madisonville Community College, KY
Manatee Community College, FL
Merritt College, CA
Mid Michigan Community College, MI
Mid-State Technical College, WI
Minot State University - Bottineau, ND
Mission College, CA
Mitchell Technical Institute, SD
Montana State University - Billings, College of Technology, MT
Montana Tech of The University of Montana - South, MT
Montcalm Community College, MI
Monterey Peninsula College, CA
Montgomery County Community College, PA
Moraine Park Technical College, WI
Morton College, IL
Mountain View College (DCCCD), TX
Muscatine Community College, IA
Muskegon Community College, MI
New Mexico State University at Alamogordo, NM
Navarro College, TX
New Mexico Junior College, NM
North Dakota State College of Science, ND
North Lake College (DCCCD), TX
North Metro Technical College, GA
Northeast Community College, NE
Northeast Kansas Technical Center, KS
Northeast Texas Community College, TX
Northeast Wisconsin Technical College, WI
Northeastern Junior College, CO
Northern Maine Community College, ME
Northland Community and Technical College, MN
Northwest Technical College, MN
Northwestern Technical College, GA
Odessa College, TX
The Ohio State University Agricultural Technical Institute, OH
Okefenokee Technical College, GA
Oklahoma State University - Okmulgee, OK
Palo Alto College, TX
Pensacola Junior College, FL
Phoenix College, AZ
Piedmont Community College, NC
Pitt Community College, NC
Portland Community College, OR
Pratt Community College, KS
Pulaski Technical College, AR
Richland College (DCCCD), TX
Richland Community College, IL
Rio Hondo College, CA
Rochester Community and Technical College, MN
Rogue Community College, OR
San Antonio College, TX
San Juan College, NM
Sandersville Technical College, GA
Santa Fe Community College, NM
Savannah Technical College, GA
Schoolcraft College, MI
Scott Community College, IA
Scottsdale Community College, AZ
Seminole Community College, FL
Seward County Community College, KS
Sitting Bull College, ND
South Arkansas Community College, AR
South Central College, MN
Southeast Technical Institute, SD
Southern Maine Community College, ME
Southwest Kansas Technical School, KS
Southwestern Indian Polytechnic Institute, NM
Spartanburg Community College, SC
Spokane Falls Community College, WA
St. Luke's College, MO
Surry Community College, NC
Terra Community College, OH
Texas State Technical College – Harlingen, TX
Texas State Technical College – Sweetwater, TX
The Restaurant School at Walnut Hill College, PA

The University of Montana - Helena College
of Technology, MT
Tri-County Technical College, SC
Trident Technical College, SC
University of Hawaii Kauai Community College, HI
University of Alaska - Bristol Bay, AK
University of Alaska - Chukchi, AK
University of Alaska - Interior/Aleutians, AK
University of Alaska – Kenai
Peninsula/Kachemak Bay, AK
University of Alaska - Ketchikan, AK
University of Alaska - Kodiak, AK
University of Alaska - Kuskokwim, AK
University of Alaska - Mat-Su, AK
University of Alaska - Northwest, AK
University of Alaska - Rural College, AK
University of Alaska - Sitka, AK
University of Alaska - Tanana Valley, AK
University of Akron - Wayne College, OH
Washington County Community
College, ME

Waubensee Community College, IL
Waukesha County Technical College, WI
Wayne County Community College
District, MI
West Georgia Technical College, GA
West Virginia University at
Parkersburg, WV
Western Dakota Technical Institute, SD
Western Iowa Tech Community College, IA
Western Nevada College, NV
Western Technical College, WI
Western Wyoming Community
College, WY
White Earth Tribal and Community
College, MN
Wichita Area Technical College, KS
Williston State College, ND
Wisconsin Indianhead Technical
College, WI
Wright State University - Main Campus, OH
York County Community College, ME

Western Community College Comparison Cohort

Fall 2006 – Spring 2009

Total Institutions: 55 | Total Student Records: 33,900

Canada College, CA
Cascadia Community College, WA
Central New Mexico Community College, NM
Centralia College, WA
Cerritos College, CA
Chandler-Gilbert CC, AZ
Clark College, WA
Clatsop Community College, OR
Coconino Community College, AZ
College of Southern Nevada, NV
Community College of Denver, CO
Cuesta College, CA
Cypress College, CA
Eastern Arizona College, AZ
Eastern New Mexico University Roswell, NM
Estrella Mountain Community College, AZ
Flathead Valley Community College, MT
Gateway Community College, AZ
Glendale Community College, AZ
Latter-Day Saints Business, UT
Los Rios Community College, CA
Merritt College, CA
Mission College, CA
Montana State University - Billings, MT
Montana Technical College - South, MT
Montana State University - Great Falls
College of Technology, MT

Monterey Peninsula College, CA
New Mexico Junior College, NM
New Mexico State University Alamogordo, NM
Northeastern Junior College, CO
Phoenix College, AZ
Portland Community College, OR
Rio Hondo College, CA
Rogue Community College, OR
San Juan College, NM
Santa Fe Community College, NM
Scottsdale Community College, AZ
Southwestern Indian Polytechnic Institute, NM
Spokane Falls Comm. College, WA
University of Hawaii Kauai Community College, HI
University of Alaska - Bristol Bay, AK
University of Alaska - Chukchi, AK
University of Alaska - Interior/Aleutians, AK
University of Alaska - Kenai/Kachemak, AK
University of Alaska - Ketchikan, AK
University of Alaska - Kuskokwim, AK
University of Alaska - Kodiak, AK
University of Alaska - Mat-Su, AK
University of Alaska - Northwest, AK
University of Alaska - Rural, AK
University of Alaska - Sitka, AK
University of Alaska - Tanana, AK
University of Montana - Helena College, MT

Western Nevada College, NV

Western Wyoming Community College, WY

Large Community College Comparison Cohort
 Total Institutions: 9 | Total Student Records: 12,735

The cohort was selected by the MCC Office of Research and Planning (ORP) in order to compare MCC to a group of colleges with like-sized enrollments. IPEDS enrollments were matched with a list of college from the national Noel-Levitz community college cohort; colleges were selected based on enrollment size and geographic location. Noel-Levitz then created the cohort, and sent ORP a report comparing MCC and the newly created cohort.

College	Fall 2008 Enrollment
Anne Arundel Community College, MD	15,149
College of Du Page, IL	25,668
Cuyahoga Community College, OH	23,234
El Paso Community College, TX	25,818
Florida Community College at Jacksonville, FL	25,903
Glendale Community College, AZ	18,278
Johnson County Community College, KS	19,055
Portland Community College, OR	26,278
San Antonio College, TX	22,739
Average enrollment	22,458
Mesa Community College, AZ	23,825

Maricopa County Community College Cohort
 Total Institutions: 10 | Total Student Records: 5,098

- Chandler-Gilbert Community College
- Estrella Mountain Community College
- Gateway Community College
- Glendale Community College
- Mesa Community College
- Paradise Valley Community College
- Phoenix College
- Scottsdale Community College
- South Mountain Community College

B

Appendix B: Description of Composite Scales

Academic Advising/Counseling Effectiveness: assesses the comprehensiveness of your academic advising program. Academic advisors (and counselors) are evaluated on the basis of their knowledge, competence, and personal concern for student success, as well as on their approachability.

Academic Services: assesses services students utilize to achieve their academic goals. These services include the library, computer labs, tutoring, and study areas.

Campus Climate: assesses the extent to which your institution provides experiences that promote a sense of campus pride and feelings of belonging. This scale also assesses the effectiveness of your institution's channels of communication for students.

Campus Support Services: assess the quality of your support programs and services which students utilize to make their educational experiences more meaningful and productive. This scale covers a variety of areas.

Concern for the Individual: assesses your institution's commitment to treating each student as an individual. Those groups who frequently deal with students on a personal level (e.g., faculty, advisors, etc.) are included in this assessment.

Instructional Effectiveness: assesses your students' academic experience, the curriculum, and the campus's overriding commitment to academic excellence. This comprehensive scale covers areas such as the effectiveness of your faculty in and out of the classroom, contact of the courses, and sufficient course offerings.

Recruitment (or Admissions) and Financial Aid Effectiveness: assesses your institution's ability to enroll students in an effective manner. This scale covers issues such as competence and knowledge of admissions counselors, as well as the effectiveness and availability of financial aid programs.

Registration Effectiveness: assesses issues associated with registration and billing. This scale also measures your institution's commitment to making this process as smooth and effective as possible.

Responsiveness to Diverse Populations: assesses your institution's commitment to specific groups of students enrolled at your institution, e.g., under-represented populations; students with disabilities; commuters; part-time students; and older, returning learners.

Safety and Security: assesses your institution's responsiveness to students' personal safety and security on your campus. This scale measures the effectiveness of both security personnel and campus facilities.

Service Excellence: assesses the perceived attitude of your staff, especially front-line staff, toward students. This scale pinpoints the areas of your campus where quality service and personal concern for students are rated most and least favorably.

Student Centeredness: assesses your campus's efforts to convey to students that they are important to your institution. This scale measures the extent to which students feel welcome and valued.

Your institution may choose to provide you with additional questions on a separate sheet. The section below numbered 71 - 80 is provided as a response area for those additional questions. Continue on to item 81 when you have completed this section.

Importance to me My level of satisfaction	
1 - not important at all		not available/not used	
2 - not very important		very satisfied - 7	
3 - somewhat unimportant		satisfied - 6	
4 - neutral		somewhat satisfied - 5	
5 - somewhat important		neutral - 4	
6 - important		somewhat dissatisfied - 3	
7 - very important		not very satisfied - 2	
does not apply		not satisfied at all - 1	

(If items 71-80 not available, skip to item 81.)			
71.		71.	
72.		72.	
73.		73.	
74.		74.	
75.		75.	
76.		76.	
77.		77.	
78.		78.	
79.		79.	
80.		80.	

How satisfied are you that this campus demonstrates a commitment to meeting the needs of:

81. Part-time students?	81.	
82. Evening students?	82.	
83. Older, returning learners?	83.	
84. Under-represented populations?	84.	
85. Commuters?	85.	
86. Students with disabilities?	86.	

How important were each of the following factors in your decision to enroll here?

87. Cost	
88. Financial aid	
89. Academic reputation	
90. Size of institution	
91. Opportunity to play sports	
92. Recommendations from family/friends	
93. Geographic setting	
94. Campus appearance	
95. Personalized attention prior to enrollment	

Choose the one response that best applies to you and darken the corresponding oval for each of the questions below.

96. So far, how has your college experience met your expectations?

- Ⓐ Much worse than I expected
- Ⓑ Quite a bit worse than I expected
- Ⓒ Worse than I expected
- Ⓓ About what I expected
- Ⓔ Better than I expected
- Ⓕ Quite a bit better than I expected
- Ⓖ Much better than I expected

97. Rate your overall satisfaction with your experience here thus far.

- Ⓐ Not satisfied at all
- Ⓑ Not very satisfied
- Ⓒ Somewhat dissatisfied
- Ⓓ Neutral
- Ⓔ Somewhat satisfied
- Ⓕ Satisfied
- Ⓖ Very satisfied

98. All in all, if you had it to do over again, would you enroll here?

- Ⓐ Definitely not
- Ⓑ Probably not
- Ⓒ Maybe not
- Ⓓ I don't know
- Ⓔ Maybe yes
- Ⓕ Probably yes
- Ⓖ Definitely yes

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