

Graduate Exit Survey Results Academic Year 2010-11



Introduction

Students completing an application for graduation are required to complete the online Graduate Exit Survey. The survey asks students about their intended degrees, their satisfaction with services at MCC, and their future educational or career plans. A committee of MCC administration, faculty, and staff meet periodically to revise the survey instrument. This report provides student responses to each question as well as demographic information.

Results are divided into four sections: 1) Respondent Profile, 2) Satisfaction and Student Experience, and 3) Future Plans.

Methodology

Survey responses are collected online using Remark Web software and downloaded at the end of each academic year. A response is only included in the final analysis cohort if the respondent is verified as a graduate. Student-entered ID numbers were matched against IDs of AY 2010-11 graduates in the MCCC Institutional Research Information System (IRIS). This yielded a cohort of 1,039 valid survey responses out of a total 2,181 graduates.

The number of surveys submitted for spring 2011 graduates is far below the historical normal for this survey. An anomaly in the graduation application process in January and February seems to have interfered with survey submission; ORP and Records and Registration staff are currently trying to determine the cause of the problem. Due to this anomaly, the validity of trend data for this report year may be suspect; consequently, trend data is not included in this report. For AY 2010-11, only 46.7% of MCC graduates submitted valid surveys, compared to 82.3% for AY2009-10 and 76.2% in AY2008-09. While most data contained in this report are based on student responses to the survey, some data is obtained from IRIS.

Highlighted Results

Respondent Profile

Due to the spring semester response rate anomaly, a majority of students in this report graduated in the fall semester (59.7%). Generally, more students graduate in the spring semester than in the fall. As with prior years, the majority of students reported primarily attending the Southern and Dobson Campus (67.5%). Just under half of graduates in this survey were in the 20-24 age group (42.0%). The next largest age groups were 15-19 (20.7%), 25-29 (15.5%), and 30-39 (13.5%). More respondents

were female (54.1%) than male (44.5%), and the majority were either white (67.9%) or Hispanic (13.6%).

Of the total number of degrees and certificates students reported earning, the most common were the Associate in Arts degree (30.1%), the Associate in Applied Science degree (14.8%), the Arizona General Education Curriculum (19.4%), and the Certificate of Completion (15.0%). Over one-third (37.8%) of students reported earning their degree or certificate within 2-years, while one-fifth (20.0%) said it took them five or more years to graduate.

Satisfaction and Student Experience

Nearly all respondents (97.9%) reported being either satisfied or very satisfied with the overall quality of instruction at MCC. Students were asked to rate their satisfaction with a variety of services and departments they may have used while attending the college; in general, graduates were satisfied with the services they received. Over 90% of respondents indicated being either satisfied or very satisfied in 13 of the 18 areas identified in the survey, and all areas received a satisfaction rating of over 80%. Graduates were least satisfied with the areas of financial aid, transfer services, counseling, academic advisement, and tutoring.

Future Plans

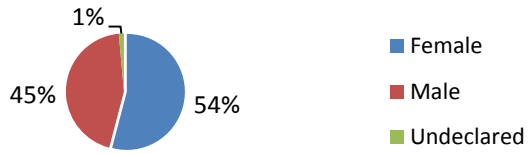
Over three-quarters (79.7%) of graduates plan on transferring to a four-year university after graduation, and over half of that group indicated Arizona State University as their likely choice. Nearly all (96.5%) of those graduates planning to transfer said they were either somewhat prepared or very well prepared to transfer as a result of their education at MCC. However, about a fifth of graduates (20.8%) who used academic advisement services said their advisement did not help them to complete a university transfer process.

Of those students indicating no plans to transfer after graduating, the majority (73.1%) said they plan to use their degree for a career-oriented purpose: beginning a full-time career (34.9%), applying the degree or certificate to a current career (24.5%), or changing careers (9.0%). While most graduates indicating plans to directly enter the workforce said they were either somewhat or very well prepared to do so because of their education at MCC (95.8%), just over a quarter (26.5%) of students who used academic advisement services said their advisement did not help them to understand career options related to their degree.

Section I: Respondent Profile

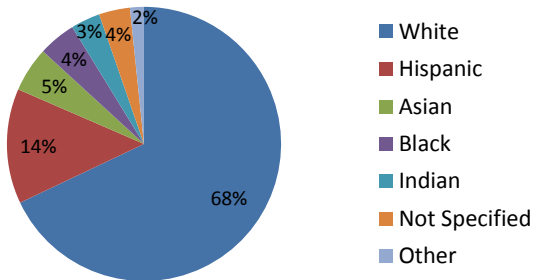
Sex*:

	#	%
Female	562	54.1
Male	462	44.5
Undeclared	15	1.4
Total	1039	100.0



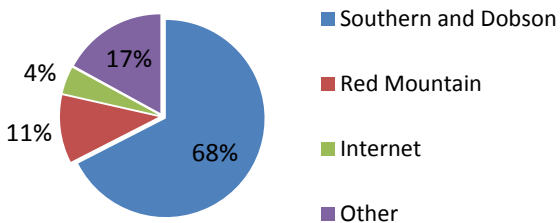
Ethnicity*:

	#	%
White	706	67.9
Hispanic	141	13.6
Asian	55	5.3
Black	46	4.4
Indian	36	3.5
Not Specified	38	3.7
Other	17	1.6
Total	1039	100.0



Where have you taken classes most often?

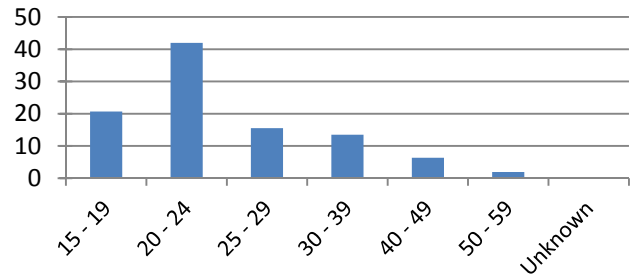
	#	%
Southern and Dobson	701	67.5
Red Mountain	115	11.1
Internet	46	4.4
Other	177	17.0
Total	1039	100.0



*IRIS Data

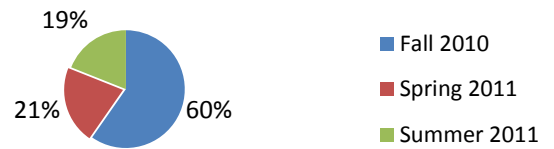
Age*:

	#	%
15 - 19	215	20.7
20 - 24	436	42.0
25 - 29	161	15.5
30 - 39	140	13.5
40 - 49	66	6.4
50 - 59	20	1.9
Unknown	1	0.1
Total	1039	100.0



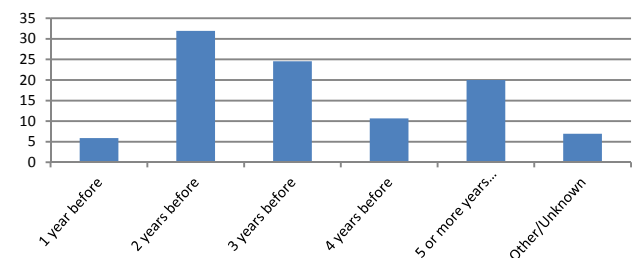
Term of Degree Completion*:

	#	%
Fall 2010	620	59.7
Spring 2011	222	21.4
Summer 2011	197	19.0
Total	1039	100.0



When did you begin your degree or certificate program?

	#	%
1 year before	61	5.9
2 years before	332	32.0
3 years before	255	24.5
4 years before	111	10.7
5 or more years before	208	20.0
Other/Unknown	72	6.9
Total	1039	100.0



What award are you applying for: (Please select all that apply.)

1,039 respondents planned to apply for 1,605 awards.		
Associate Degrees	#	%
AA Associate in Arts	483	30.1
AAEE Associate in Arts - Elementary Education	25	1.6
AAS Associate in Applied Science	237	14.8
ABUS Associate in Business	56	3.5
AAFA Associate in Arts - Fine Arts	3	0.2
AGS Associate in General Studies	76	4.7
AS Associate in Science	70	4.4
ATP Associate in Transfer Partnership	8	0.5
Certificates	#	%
CCL Certificate of Completion	240	15.0
AC Academic Certificate	23	1.4
AGEC Arizona General Education Curriculum Arts	312	19.4
AGEC Arizona General Education Curriculum Business	34	2.1
AGEC Arizona General Education Curriculum Science	38	2.4

What is your current employment status?

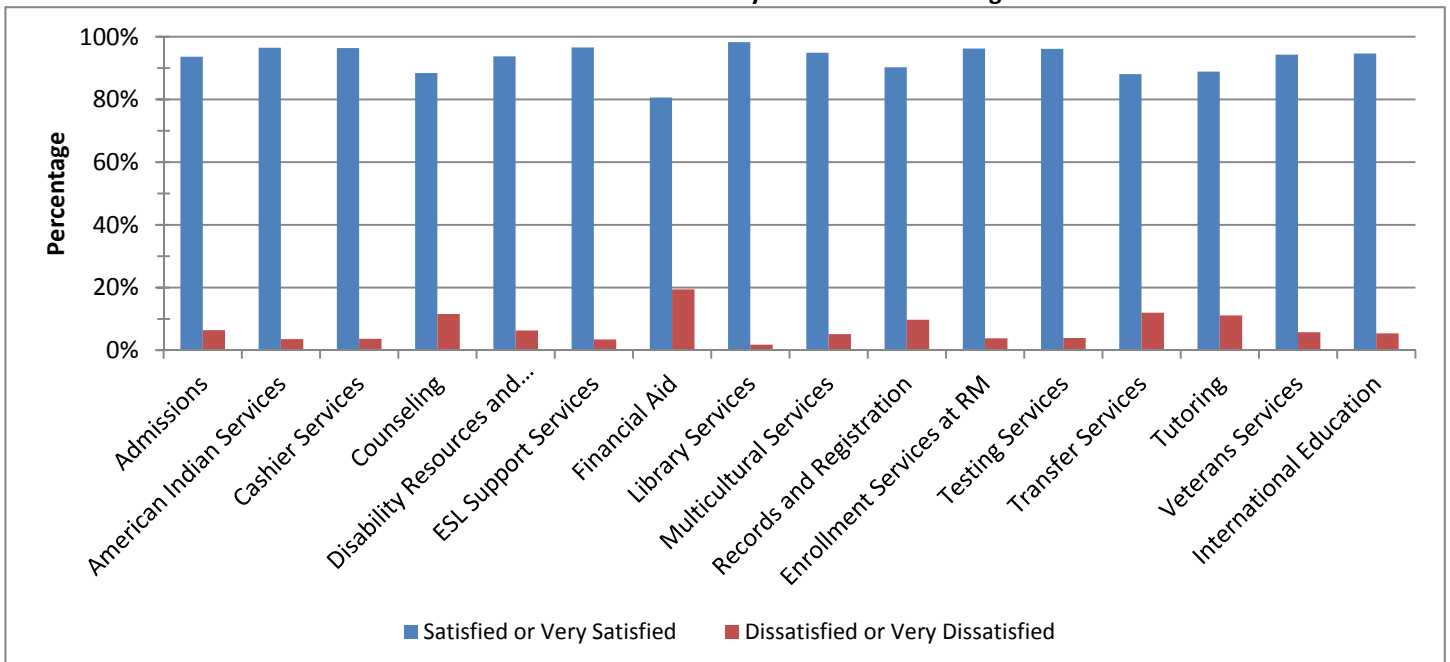
	#	%
Employed in a job related to my degree	265	25.5
Employed in a job not related to my degree	459	44.2
Unemployed and seeking employment	169	16.3
Unemployed but not currently seeking employment	145	14.0
Total	1038	100

Section II: Satisfaction and Student Experience

How satisfied are you with the overall quality of instruction at MCC?

	#	%
Very satisfied	557	53.6
Satisfied	460	44.3
Dissatisfied	14	1.3
Very dissatisfied	8	0.8
Total	1039	100.0

Students were asked to rate their satisfaction with the services they used while attending MCC:



While enrolled at MCC, did you receive assistance from the MCC Career Services office?

	#	%
Yes	128	12.3
No	911	87.7
Total	1039	100.0

If you received assistance from MCC Career Service, please select all career services you used.

	#	%
Job referrals	14	8.5
Internship referrals	7	4.2
Resume and interview assistance	21	12.7
Job search assistance	26	15.8
Career exploration and planning	47	28.5
Other	50	30.3
Total Duplicated Responses	165	100.0

How satisfied were you with the career services you received at MCC?

	#	%
Very satisfied	41	39.8
Satisfied	56	54.4
Dissatisfied	5	4.9
Very dissatisfied	1	1.0
Total	103	100.0

Did you receive academic advisement while at MCC?

	#	%
Yes	826	79.5
No	213	20.5
Total	1039	100.0

If yes, where did you receive academic advisement while at MCC? (Please select all that apply.)

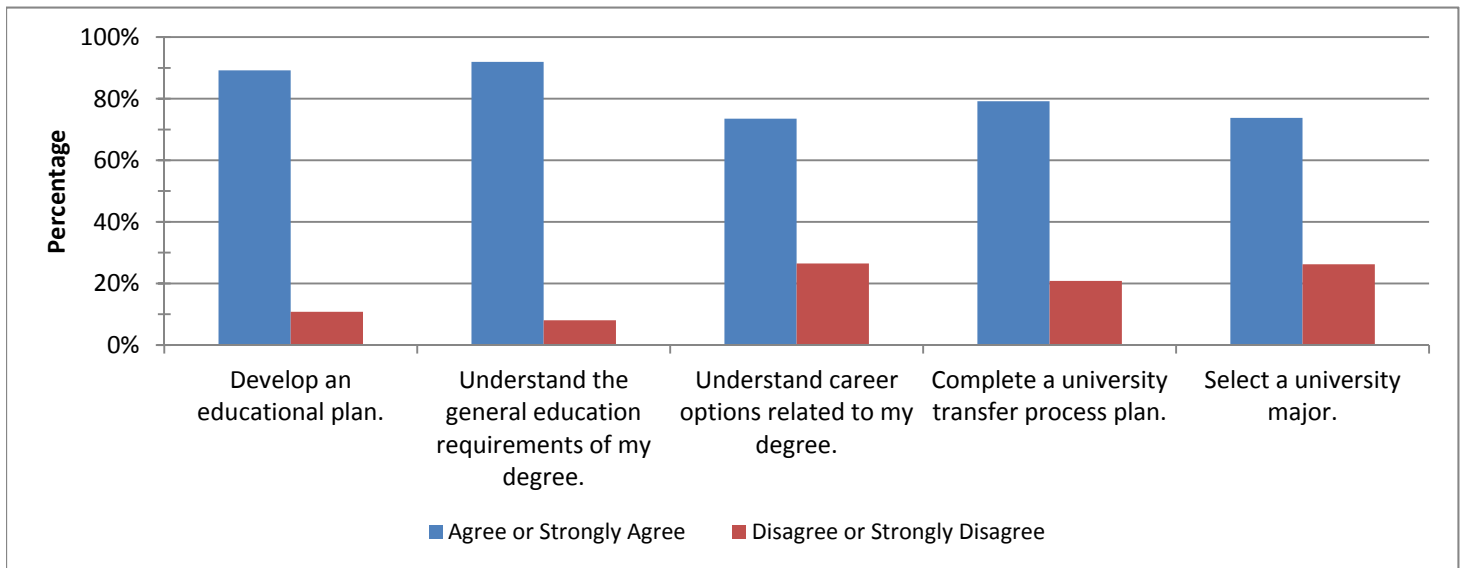
	#	%
Advisement Center	668	49.2
Faculty	166	12.2
Internet	122	9.0
Phone	98	7.2
Transfer Services	76	5.6
Enrollment Services at Red Mountain	69	5.1
Other	48	3.5
Veterans Services	33	2.4
Multicultural Services	27	2.0
Disability Resources and Services	14	1.0
American Indian Services	14	1.0
Re-Entry Services	12	0.9
International Education Office	7	0.5
ESL Support Services	4	0.3
Total Duplicated Responses	1358	100.0

How satisfied were you with the academic advisement you received at MCC?

	#	%
Very satisfied	321	39.2
Satisfied	404	49.3
Dissatisfied	74	9.0
Very dissatisfied	20	2.4
Total	819	100.0

Please rate your level of agreement with the following statements:

Advisement has helped me to ...



What student activities at MCC have you been involved with outside of class? (Please select all that apply.)

	#	%
Clubs/Organizations	159	12.8
Attended athletic events	95	7.7
Attended music dance theatre performances	110	8.9
Guest speakers college-wide forums and dialogs	80	6.4
Participated in community service activities	155	12.5
Did not participate outside of class	610	49.2
Other	32	2.6
Total Duplicated Responses	1241	100.0

Section III: Future Plans

Do you plan to transfer to a four-year university?

	#	%
Yes	828	79.7
No	211	20.3
Total	1039	100.0

If you plan to transfer, which four-year college or university do you plan to transfer to?

	#	%
Arizona State University	492	59.6
Undecided	128	15.5
Northern Arizona University	99	12.0
Other**	35	4.2
University of Arizona	10	1.2
Grand Canyon University	29	3.5
University of Phoenix	17	2.1
Brigham Young University	16	1.9
Total	826	100.0

**Other responses specified on next page.

Which four-year college or university do you plan to transfer to?

Other Specified:	#
Brock University	1
BYU - Hawaii	1
BYU Idaho, or other	1
Cal Poly	1
Chicago State University	1
colorado state	1
Columbia College of Missouri	1
Columbia University	1
DeVry	1
Drexel online	1
Iamar university	1
London College of Fashion	1
Loyola University	1
Missouri Southern State University	1
NAU Extended Campus Program	1
New Mexico State University	1
Northern Marianas College	1
Nova Southeastern	1
Oklahoma Christian	1
Oregon State University	1
Other:	3
Ottawa	1
Prescott College	1
Regis University	1
San Diego State University	1
Some university in South Korea	1
Texas Christian University	1
UC-San Diego or SUNY- Platsberg	1
University of Central Florida	1
University of Colorado, University of Dallas	1
University of Michigan	1
university of northern colorado	1
University of Washington	1

As a result of your education at MCC, how well prepared are you to transfer to a four-year college or university?

	#	%
Very well prepared	496	60.0
Somewhat prepared	301	36.4
Somewhat unprepared	20	2.4
Very unprepared	9	1.1
Total	826	100.0

If you don't plan transfer, what do you plan to use your degree for:

	#	%
Transfer to a career and technical program or college	28	13.2
Begin a full time career	74	34.9
Change careers	19	9.0
Apply my degree in my current job	52	24.5
Enter military service	0	0.0
Use my degree mainly for personal reasons	10	4.7
Undecided	22	10.4
Other	7	3.3
Total	212	100.0

If you are planning to directly enter the workforce, answer the following question:
 As a result of your education at MCC, how well prepared are you to enter the workforce?

	#	%
Very well prepared	95	57.2
Somewhat prepared	64	38.6
Somewhat unprepared	7	4.2
Very unprepared	0	0.0
Total	166	100.0

After you graduate, what alumni services or activities would be of interest to you? (Please select all that apply.)

	#	%
Arts events i.e. theatre music art	181	11.6
Athletic events	105	6.7
Career networking	237	15.2
Fitness Center	182	11.7
Social events	121	7.8
Special offers and discounts for Alumni	225	14.4
None	510	32.7
Total Duplicated Responses	1561	100.0

How would you like to be notified about Alumni activities?

	#	%
Mail	83	19.5
Email	303	71.3
Both	39	9.2
Total	425	100.0

Would you like to know more about opportunities to volunteer at the College after you graduate?

	#	%
Yes	176	16.9
No	863	83.1
Total	1039	100.0

Please indicate the type of activities you would be interested in. (Please select all that apply.)

	#	%
Student support i.e. guest speaking mentoring job shadowing	126	37.4
Fundraising for scholarships	43	12.8
Planning alumni activities and social events	52	15.4
Assisting with recruitment and community outreach	48	14.2
Serving on an Alumni board or committee	42	12.5
Participating in legislative advocacy	15	4.5
Other***	11	3.3
Total Duplicated Responses	337	100.0

*****Other Activities Specified:**

nursing program assistance
Volunteering
Would need more information regarding activity