Agency Involvement Packet

Service-Learning at Mesa Community College

Center for Community & Civic Engagement
Mesa Community College
Faculty Director: Duane D. Oakes
Program Coordinator: Dawn M. Rhodes

1833 West Southern Avenue
Mesa, AZ 85202
Telephone: (480) 461-7763
Fax: (480) 844-3148
dawn.rhodes@mesacc.edu
www.mesacc.edu/getengaged
Facebook: MCCEngagementCenter

Students! If you are submitting this packet to add an agency or school, please complete the information below.

Name: ____________________________________________

Phone Number: ____________________________________________

Alternative Phone Number: ____________________________________________

Email Address: ____________________________________________

Thank you!
Dear Agency Representative,

The Maricopa County Community College District (MCCCD) is a public education institution with ten colleges: Chandler-Gilbert, Estrella Mountain, Gateway, Glendale, Mesa, Paradise Valley, Phoenix, Rio Salado, Scottsdale, and South Mountain. Mesa Community College (MCC) is committed to making a difference in the community by encouraging students to learn first-hand about possible educational opportunities and career ventures. Our mission is to also prepare our students to become active citizens, and we would like to ask for your assistance in helping to achieve this.

As part of the curriculum in some college classes, students are asked to participate in a service-learning project. Students may also register for the independent service-learning class. In these field experiences, students select an agency that relates to their career interest, social issue, or theme that is studied in the course. This enables students to learn about these issues firsthand by serving at that agency. You are invited to become one of MCC’s service-learning partners and participate in our programs.

In this packet you will find information explaining MCC’s Service-Learning programs. If you are interested in becoming one of our service-learning partners, please complete and return original copies of these forms:

- MCCCD Experiential Education Partnership Agreement (if not signed already)
- Understanding of Expectations (completed by all agencies)
- Service-Learning Agency Information Form  (completed by all agencies)

It is important that the original forms, signed by someone with legal authority for your agency, be returned as soon as possible in order for students to serve at your agency (please note that individual schools can not enter into this agreement on behalf of their school district). In addition to the forms listed above, each agency must submit a certificate of insurance (details listed in the “Needed Documents Checklist” section). If you want to check to see if your agency has already signed the MCCCD Experiential Education Partnership Agreement, visit the district website at: http://www.maricopa.edu/legal/search_eepa/index.html. Please be as detailed as possible about the experiences your organization can provide to our students. If you need more information about our programs, please visit our website at: www.mccservicelearning.org. Our department functions as a referral agency, not a placement agency, so it is important to know that a student(s) placement is not a guarantee. Once we have the needed documents, your agency may be placed in the district database as well as in our online database.

The Maricopa County Community College District and Mesa Community College looks forward to partnering with your agency and being able to provide educational opportunities for our students as well as provide service to the community through your agency. If you have any questions, please call (480) 461-7763 or email at drhodes@mesacc.edu.

Sincerely,

Dawn M. Rhodes
Dawn M. Rhodes, M.Ed., CNP
Program Coordinator

Duane D. Oakes
Duane D. Oakes
Faculty Director
OUR SERVICE-LEARNING PROGRAM

Our Vision
Working together to prepare individuals to be engaged citizens

Our Mission
To promote excellence in teaching and learning through active service. We collaborate with the community, encourage civic leadership, promote personal growth, and foster social responsibility.

Service-Learning
Service-Learning is a teaching and learning method that connects meaningful community service with academic learning through guided reflection. Areas of focus include:

- Critical Thinking and Problem Solving
- Values Clarification
- Career Exploration
- Social and Personal Development
- Civic and Community Responsibility

The Center for Community & Civic Engagement provides students with educational opportunities in community service through placement in government agencies, educational entities, civic organizations, and advocacy groups. The Center also fulfills community needs, by maintaining and developing partnerships between college, student, and community, as well as providing assistance to faculty who are interested in developing service-learning components in their courses.

The service-learning options offered at MCC include:

- **One Shot Modules**: Faculty member incorporates a one-day service event into his/her class. Students generally serve between 3-6 hours.

- **Group Projects**: Integration of service-learning, with a group of 3-6 class members, into existing courses allows students to participate in community service as part of their normal curriculum in lieu of a class assignment, class presentation, research paper, or exams. Grading is typically based on quality of project and not the number of hours completed.

- **In-Course Modules**: Integration of service-learning into existing courses allows students to participate in community service as part of their normal curriculum in lieu of a class assignment, class presentation, research paper, or exams. Service hours given to the community via these options average more than 15,000 hours per year. Requirements similar to those of the independent modules are adapted at the discretion of the faculty.

- **Independent Modules**: These have been offered to students since the fall of 1992. Approximately 200 students per year enroll in these classes, representing an average of 25,000 service hours to the community. Students can register for these internship-type courses for one, two, or three credits a semester. The courses are a blend of academic study and community service, under the supervision of a faculty member within the discipline. Core requirements include 50 service contact hours per credit hour, a learning plan, a reflective journal, an analytical paper and attendance to reflective sessions. Credit is given upon completion of the core requirements.

*For more information, visit our website at www.mccservicelearning.org*
EXPECTATIONS OF PARTICIPATING INSTITUTIONS

These expectations identify the responsibilities of organizations that desire the assistance of college service-learning students to assist paid staff. Revisions can be made by mutual agreement at any time.

I. Agency
  ▪ Complete the Understanding of Expectations, Service-Learning Agency Information form, and the MCCCD Experiential Education Partnership Agreement, and send a copy of the agency’s certificate of insurance that meets the MCCCD requirements.
  ▪ Interview each Service-Learning student to clarify the responsibilities of the specific placement, and place them appropriately within your organization.
  ▪ Authorize student placement by signing the Student Service-Learning Placement Confirmation form that will be brought by the student. The student, as notification of your acceptance, returns this form to us.
  ▪ Meet with service-learning students, and possibly their faculty supervisor, to review and further develop a comprehensive learning plan that contains a variety of objectives and activities. This plan, with the agency supervisor’s input, is necessary in order to provide the student with an overview of the scope of their work and learning opportunities at the agency, and to guide the student’s learning.
  ▪ Provide an orientation to Service-Learning students, effective to the special needs of the organization. Inform students of resources needed to perform their responsibilities (i.e. uniforms, activity supplies, office space). If extra costs are incurred by any of these, please inform the students prior to the start of their service.
  ▪ Provide appropriate supervision by a paid employee to all Service-Learning students. College students may not be placed in an environment that leaves them alone with children.
  ▪ Provide students with safe working conditions within which to provide services.
  ▪ Give appropriate recognition, appreciation, and reassurance to Service-Learning students.
  ▪ Comply with college policies on affirmative action, Americans with Disabilities Act and sexual harassment since the student’s work is considered to be an extension of his/her education, sponsored and supported by the college.

II. Agency Supervisor
  ▪ Comply with the agency expectations stated above.
  ▪ Assist the Service-Learning students in developing self-learning and effective skills.
  ▪ Complete and sign the final evaluation and return to the student. Any perceived inadequacy in student performance should be considered whenever possible as opportunities for growth. Unresolved conflicts should be discussed with the faculty supervisor, and if they are unavailable, the Center for Community & Civic Engagement.

III. Center for Community & Civic Engagement
  ▪ Refer students to the organization for placement.
  ▪ Monitor project activities of the organization to assess and/or discuss the needs of students and the project.
  ▪ Provide appropriate recognition, appreciation, and reassurance to Service-Learning students.
  ▪ Maintain ongoing relationships with organizations to facilitate cooperation and information sharing.

IV. Other
  ▪ Student Transportation: Service-Learning students are responsible for their own transportation.
  ▪ Separation from Service: Organization may request the removal of students at any time. MCC may recall a student if deemed necessary. Students may resign from service to the organization or from the program at any time.
  ▪ Restricted Activities: The organization may not request, assign, or permit students to conduct or engage in religious, sectarian or political activity unless s/he elects to on their own free will. Further students are restricted from instruction activities beyond their capabilities.
  ▪ Displacement of Employee: The organization may not assign Service-Learning students to any assignment, which would displace full-time employed workers or impair existing contracts for services.
  ▪ Amendments: This Agreement may be amended at any time in writing by the concurrence of both parties.

Please return the following to the Center for Community & Civic Engagement:
  1) MCCCD Experiential Education Partnership Agreement
  2) Understanding of Expectations
  3) Agency Information Form
  4) Certificate of Insurance
Please print or type the following information:

Agency/School Name: ____________________________________________________________

We would like to be considered as a placement agency with the Center for Community & Civic Engagement at Mesa Community College so that we will be able to receive the assistance of college students who engage in service-learning, volunteer, or co-curricular activities as a part of their academic coursework.

Service Agreement:

I. Agency

We, _________________________________________________ (agency), agree to accept the services of college student(s) who desire relevant experience in their chosen field of academic study or social concern. Further, we commit to the following:

1. To provide adequate information, training, and assistance for any college students placed with our agency to be able to meet the responsibilities of their position.

2. To ensure diligent supervisory aid to the students and to provide feedback on performance. We understand that college students may not be left alone with children.

3. To respect the skills, dignity, and individual needs of the students, and to do our best to adjust to these individual requirements.

4. Comply with all expectations outlined in the “Expectations of Participating Institutions”

5. Have on file with MCCD the Experiential Education Partnership Agreement and certificate of insurance as outlined

I certify that we are a:

☐ Nonprofit Organization   ☐ Government Entity   ☐ For-profit Business

☐ Public School   ☐ Charter School   ☐ Private School

☐ Other (please specify): __________________________________________

II. Agreed To:

______________________________________________________
Agency Representative Name

______________________________________________________
Agency Representative Signature

______________________________________________________
Title

______________________________________________________
Date
AGENCY INFORMATION FORM

Please PRINT or TYPE the information being as detailed as possible, but we ask that you limit your responses.
Separate forms may be used for separate opportunities.

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<th>Name of Agency/School</th>
<th>School District (If applicable)</th>
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<tr>
<th>Agency Address</th>
<th>Mailing Address (If different)</th>
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<th>City, State &amp; Zip</th>
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<tr>
<th>Contact Person &amp; Job Title</th>
<th>Major Crossroads</th>
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<tr>
<th>Phone</th>
<th>Fax</th>
<th>E-mail of Contact Person</th>
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Internet Website Address

Brief Description of Your Agency/School Function: (What do you do?)

Select the keywords you would use to identify your agency:

- Adult
- Animals
- Arts/Fine Arts
- Child Abuse Prevention
- Child Safety
- Children
- Crisis
- Disabilities
- Education
- Elderly
- Emergency
- Environment
- Government
- Healthcare
- Homelessness
- Hunger
- Mentoring
- Public Safety
- Recreation
- Technology
- Youth
- Other

Qualifications/Skills Desired of Service-Learning Students: (What kind of characteristics are you looking for?)

General Responsibilities of Service-Learning Students: (Describe anticipated service opportunities)

Special Conditions/Requirements: (Time commitment, fees, background check, etc.)

Brief Description of Orientation and Training Provided by Agency: (On the job, formal training, etc.)

Agency/School Hours of Operation: (Days and times of need for service-learning students)

This form is submitted for a **ONE-TIME ONLY** placement opportunity. Do not list in database:

We allow court ordered community restitution service hours:

Service-Learning Options: (Please check all that apply)

- One Shot Module [ ]
  
  (3 to 6 hours)

- In-Course Module [ ]
  
  (10 to 30 hours)

- Group Projects [ ]
  
  (3-6 people per group)

- Independent Module [ ]
  
  (50 to 150 hours)
In order for any student from our college to work with you, we require our partner agencies/schools to enter into a formal partnership agreement with us. The following forms are needed:

- MCCCD Experiential Education Partnership Agreement form, which requires the signature of the person in legal authority to enter into a legally binding agreement with our District (if not signed already).
- Understanding of Expectations (completed by all agencies)
- Service-Learning Agency Information Form (completed by all agencies)
- Certificate of Insurance (if not already submitted by agency)

It is important that the **original** forms, signed by someone with legal authority for your agency, be returned as soon as possible in order for students to serve at your agency. Please note that individual schools may not enter into this agreement on behalf of the school district. All agreements with school districts need to be signed by the superintendent's office.

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**Certificate of Insurance**

1) **Certificate Holder:**
   Maricopa County Community College District
   2411 W. 14th Street
   Tempe, AZ 85281-6942
   ATTN: Risk Management

2) MCCCD named as additional insured:
   Maricopa County Community College District, its agents, officers, officials, employees, and volunteers are hereby named as additional insureds as their interest may appear.

3) 30-day cancellation notice
   The certificate must also include, at **minimum**, the following:
   1) General Liability of $1,000,000
   2) Automobile Liability of $1,000,000
   3) Workers’ Compensation with statutory limits*

   *Certain employers may be exempt for Worker’s Compensation. If so, a letter attesting to the exemption must accompany the certificate.
EXPERIENTIAL EDUCATION PARTNERSHIP AGREEMENT

This Experiential Education Partnership Agreement (“Agreement”) is entered into by and between the Maricopa County Community College District (“MCCCD”), a political subdivision of the State of Arizona, and LEAGL NAME OF EDUCATION PARTNER (“Education Partner”).

The Maricopa County Community College District is a public educational institution. References to College (“College”) include all of the Colleges within the Maricopa County Community College District (“MCCCD”), its officers, officials, employees, volunteers, students, agents, and assigns.

BACKGROUND

A. MCCCD wishes to provide its students (“Students”) with opportunities for all forms of learning or serving through off-campus experiences, including service learning, cooperative education, internships, externships, and volunteering (“Services”).

B. The Education Partner is willing and capable of providing a learning experience.

C. MCCCD shall not be considered a business associate of the Education Partner under the Health Insurance Portability and Accountability Act of 1996.

AGREEMENT

The MCCCD and the Education Partner agree as follows:

1. Duration. This Agreement shall commence on MM/DD/YYYY and may be terminated by either party on written notice to either party.

2. College Responsibilities. Each semester, College shall advise its Students of the nature of the Services that the Education Partner has available according to information that the Education Partner provides. The College may have access to the Education Partner to observe and evaluate the Students’ delivery of the Services.

3. Education Partner Responsibilities.
   3.1. The Education Partner shall provide the Students with safe working conditions within which to provide the Services. The Education Partner shall not direct or permit Students to undertake activities that may be risky or inherently dangerous.
   3.2. The Education Partner shall provide sufficient instruction to the Students so that the Services provided meet both the Students’ need to learn and the Education Partner’s objectives. At MCCCD’s request, the Education Partner shall provide the appropriate College with a written evaluation of the Services that each Student performs.
   3.3. Under applicable law, the Education Partner may not use Students as a substitute for employees. The Education Partner may only assign to Students tasks that are similar to those that would be given in vocational or academic instruction. The tasks must primarily benefit the Students.

4. Education Partner Right to Screen or Reject. The Education Partner shall retain the right at all times to screen Students before they deliver services and to reject the Services of any Student.

5. Vehicles. Education Partner shall not permit Students to operate Education Partner vehicles or to transport items or persons on behalf of the Education Partner.

6. Indemnification. To the fullest extent permitted by law, each party shall defend, indemnify, and hold harmless the other, its agents, officers, employees, and volunteers from and against all claims, damages, losses, and expenses (including but not limited to attorney fees and court costs) arising from breach of a material term of this Agreement, or from negligent or intentional acts, or omissions of the Education Partner, its agents, employees, or any tier of its subcontractors in the performance of this Agreement. If applicable, each party will also indemnify, defend, and hold harmless the other, its officers, officials, employees and agents against any claim (including but not limited to attorney fees and court costs) that their authorized use of Education Partner’s services under this Agreement violates the claimant’s property rights. The amount and type of insurance coverage requirements of this Agreement will in no way be construed as limiting the scope of indemnification in this Paragraph. All claims, damages, losses and expenses that arise from the operations of the Education Partner as described in this Agreement, are the sole responsibility of the Education Partner and this indemnification provision shall apply.

7. Insurance. Education Partner shall maintain during the term of this Agreement insurance policies described below issued by companies licensed in the State of Arizona or held approved non-admitted status on the Arizona Department of Insurance List of Qualified Unauthorized Insurers. Insurers shall have an A.M. Best rating of A-VIII or better. Before the start of the Agreement, Education Partner will furnish to the college with certificates of insurance evidencing coverage, conditions, and limits required by this Agreement at the following address to:

Mesa Community College | ATTN: Dawn Rhodes
The insurance policies, except Worker’s Compensation must be endorsed as required by this written Agreement to name Maricopa Community Colleges, its agents, officers, officials, employees, and volunteers as additional insureds with the following language or its equivalent:

_Maricopa County Community College District, its agents, officers, officials, employees, and volunteers are hereby named as additional insureds as their interest may appear._

The insurance policies shall contain a waiver of subrogation endorsement, as required by this written Agreement, in favor of Maricopa County Community College District, its agents, officers, officials, employees, and volunteers for losses arising from work performed by or on behalf of the Education Partner.

Each insurance policy required by the insurance requirements of this contract shall provide the required coverage and shall not be suspended, voided, or canceled except after thirty (30) days’ prior written notice has been given to the College Representative, except when cancellation is for non-payment of premium; then ten (10) days’ prior notice may be given. Such notice should be sent directly to College Representative. If any insurance company refuses to provide the required notices, the Education Partner or its insurance broker shall notify the College Representative of any cancellation, suspension, or non-renewal of any insurance within seven (7) days of receipt of insurer’s notification to that effect. The Education Partner’s insurance must be primary, and any insurance or self-insurance maintained by MCCCD will not contribute to it. If any part of the Agreement is subcontracted, these insurance requirements also apply to all subcontractors.

Any modification or variation of the insurance requirements in this contract shall be made by the risk management department, whose decision shall be final. Such action will not require a formal contract amendment, but may be made by administrative action:

7.1. **Commercial General Liability** insurance with a limit of not less than $1,000,000 per occurrence, $2,000,000 in the aggregate for bodily injury, property damage, personal injury, and products and completed operations, including but not limited to, the liability assumed under the indemnification provisions of this Agreement;

8. **Cancellation.** MCCCD may cancel this Agreement under ARS § 38-511 for any violation of that statute.

9. **Nondiscrimination.** The Education Partner will comply with all applicable state and federal law, rules, regulations and executive orders governing equal employment opportunity, immigration, and nondiscrimination, including the Americans with Disabilities Act. If applicable, the Education Partner will abide by the requirements of 41 CFR §§ 60-1.4(a), 60-300.5(a) and 60-741.5(a). These regulations prohibit discrimination against qualified individuals based on their status as protected veterans or individuals with disabilities, and prohibit discrimination against all individuals based on their race, age, color, religion, sex, or national origin. Moreover, these regulations require that covered prime contractors and subcontractors take affirmative action to employ and advance in employment individuals without regard to race, color, religion, sex, national original, protected veteran status or disability.

10. **Authorized Signature.** Each party to this Agreement represents that the person signing this Agreement on its behalf is authorized by each respective party to do so.

11. **Miscellaneous.** This Agreement constitutes the entire Agreement between the parties concerning the matters contained herein and supersedes all other Agreements between the parties concerning such matters. No provision of this Agreement may be waived or modified except by writing signed by the party against whom such waiver or modification is sought.

 Originating College:  Mesa Community College  
 College Contact Email:  dawn.rhodes@mesacc.edu

**MCCCD**  
MARICOPA COUNTY COMMUNITY COLLEGE DISTRICT

**EDUCATION PARTNER**  
LEGAL NAME OF EDUCATION PARTNER

Signature:  
James H. Curtin  
Associate General Counsel Sr.

Signature:  
Name  
Title

Date:  

Date:  

Address:  

Email: