

Connect with Us Online with **Cranium Café**

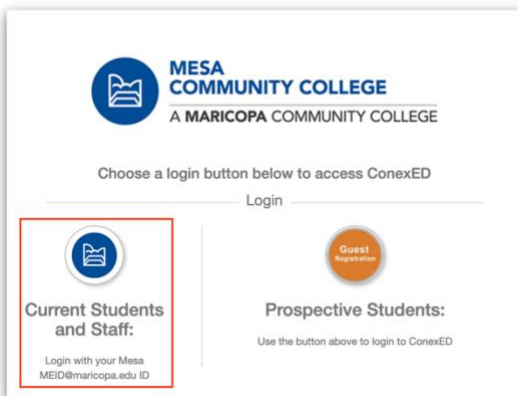
Connect with MCC Enrollment Services using Cranium Café! You can access many of the resources online. Follow these 3 simple steps to get started!

1 Get Started

Use a **laptop** or **desktop** for the best user experience. Chrome or Firefox as your browser is required. Having your camera and microphone ready is preferred. If you are using a mobile device, please use the microphone feature or open the chat by clicking the menu bar icon on the top right



2 Log in to Cranium Café



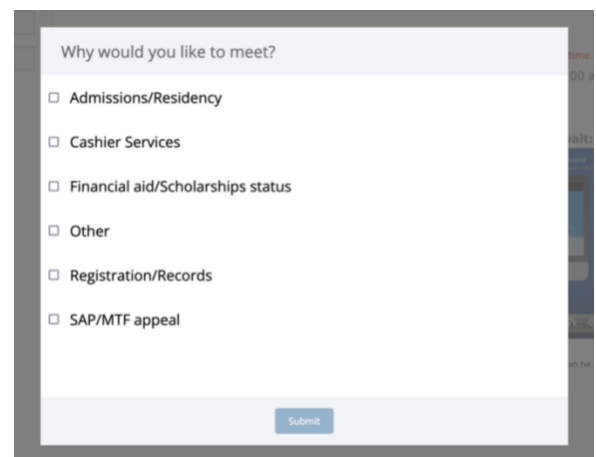
Visit mesacc.edu/ESchat to begin. Click on the blue **Chat with Enrollment Services** button to enter our virtual platform Cranium Café.

Log in with your MEID and password by clicking on **Current Students and Staff**.

3 Start Chatting!

Select your reason to visit. Once you are in the lobby, a staff member will message you once they are ready to assist you. They will then pull you into a private chat and verify your identity.

Mobile device features may be limited. Please refrain from navigating from the window and putting your phone to sleep.



Why would you like to meet?

- Admissions/Residency
- Cashier Services
- Financial aid/Scholarships status
- Other
- Registration/Records
- SAP/MTF appeal

Submit