NAVIGATING THE SMARTHINKING WEBSITE

Step by step instructions

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**STEP 1:**
From the MCC website type EARS in the search bar.

**STEP 2:**
Click on the Early Alert Referral System heading.

**STEP 3:**
Click on the link at the bottom of the EARS homepage.
http://www.mesacc.edu/students/ears/students

**STEP 4:**
Click on the word “Tutoring” under the heading Get Help When You Need It.
STEP 5: Under the box to the left click on “Online Tutoring”.

STEP 6: Next click on the blue “Access online tutoring” tab.

STEP 7: Under login credentials enter your MEID and password.

STEP 8: Next click the blue “Begin your online tutoring session” tab.

STEP 9: You should now be on the Smarthinking homepage. From here you will be able to navigate to the specific subject for which you are seeking tutoring on. Click on whatever subject pertains to your needs.
STEP 10:
For help with writing skills click on the “Writing Center” tab at the top of the page.
From here you will also be able to submit your writings for review by subject.

STEP 11:
Drop-In tutoring is also available by clicking on the “Drop-In Tutoring” tab.
From here you can work with an online tutor on a saved whiteboard or you may create a new one by choosing the subject that you need assistance with.
If your particular subject is not available, you may also submit an offline question by clicking here.

STEP 12:
If you are seeking to work with a tutor, you may schedule an appointment to reserve a time with a live tutor by clicking the “Schedule Tutoring” tab.
Here, you also have the option to choose what subject you are needing help with.
**STEP 13:**
Offline questions may be submitted 24 hours a day. Simply click the “Offline Questions” tab at the top of the page.

To load a saved “Whiteboard” click here.

**STEP 14:**
To access academic resources, click the “Academic Resources” tab.

Here, you will have access to:

- Mathematic tutorials
- Subject specific study guides
- Study skills manuals
- And step by step instructions on using “Whiteboard.”